

<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Geri Praijo
<035> Contact Telephone Number: Number of the person identified in data line <030>	5036342266 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	geri@monitorcoop.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<div></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	<div></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<420> Mobile	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<440> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<450> Mobile	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<510> <div>532384OR510.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<610> <div>53284OR610.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1010> <div>532384OR1010.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

532384OR100.pdf

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

July 2013

<010> Study Area Code 532384

<015>	Study Area Name	MONITOR COOP TEL
-------	-----------------	------------------

<020>	Program Year	2015
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
-------	---	-------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
-------	---	-----------------

<039> Contact Email Address - Email Address of person identified in data line <030> gerif@monitorcoop.net

<220> <a> <b1> <b2> <b3> <b4> <c1> <c2> <d> <e> <f> <g> <h>

[illegible]

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

<701> Residential Local Service Charge Effective Date

1/1/2014

<702> Single State-wide Residential Local Service Charge

[illegible]

(710) Broadband Price Offerings

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

[illegible]

(800) Operating Companies

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net
<810>	Reporting Carrier	Monitor Cooperative Telephone Company
<811>	Holding Company	N/A
<812>	Operating Company	N/A

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

<1120> Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G)

☐

<1130> Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G)

☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

532384OR1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

[2000] Price Cap Carrier Additional Documentation**Data Collection Form**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	512384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	geri.f@monitorcoop.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification ☐

<2013> 2014 Frozen Support Certification ☐

<2014> 2015 Frozen Support Certification ☐

<2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification ☐

<2018> 5th year Broadband Service Certification ☐

<2019> Interim Progress Certification ☐

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

<010> Study Area Code 532384
 <015> Study Area Name MONITOR COOP TEL
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Geri Fraijo
 <035> Contact Telephone Number - Number of person identified in data line <030> 5036342266 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> gerif@monitorcoop.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(Yes/No)

(3014) If yes, does your company file the RUS annual report

(Yes/No)

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☒

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

532384OR3017.pdf

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited?

(Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: MONITOR COOP TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date
Printed name of Authorized Officer: Geri Fraijo	
Title or position of Authorized Officer: GM/President	
Telephone number of Authorized Officer: 5036342266 ext.	
Study Area Code of Reporting Carrier: 532384	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035> Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	geri@monitorcoop.net

1/1/2014

<703>

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	geri@monitorcoop.net

[illegible]

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net
<810>	Reporting Carrier	Monitor Cooperative Telephone Company
<811>	Holding Company	N/A
<812>	Operating Company	N/A

[illegible]

Monitor Cooperative Telephone Company FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

PREAMBLE

This 5-year improvement plan is a section of the Company's 2014 Annual Report. It is in compliance with § 54.313(a)(1) adopted in the FCC's USF/ICC Transformation Order (11-161). This document also incorporates further clarifications identified in subsequent Reconsideration Orders, as applicable, in effect prior to the filing of the Annual Report.

Monitor Cooperative Telephone Company ("MCTC") has carefully developed its improvement plan, concentrating on the delivery and continuation of a robust network, which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule. In certain situations (and as noted herein), the plan may also incorporate specific state requirements. Specifically in the State of Oregon current docket, UM 1481 will be determining the methodology for allocation of network costs and support calculations in the future.

MCTC advises that this improvement plan has been carefully crafted, matching measured network deployment, improvement and quality service levels with known financial implications of the Transformation Order upon the company's support cash flows. The uncertainty of such cash flows being received in the outer-years because of current and potential regulatory action on rural rate-of-return carriers has resulted in the Company taking a balanced yet realistic approach.

The environment in which the Company operates remains dynamic, not static. As a result, MCTC reserves the opportunity to modify its plan in response to further regulatory decisions as they are adopted, and their implication upon the Company's financial viability in providing the required services and service level quality becomes known.

MCTC will re-evaluate this plan on an annual basis. Action, however, may also be taken abruptly on the presented plan for both current and outer years in the event of evolving regulatory conditions and/or changes in technology (vendor)-driven support. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.

OVERVIEW

Monitor Cooperative Telephone Company, as an Eligible Telecommunications Carrier (ETC) provides Universal Service supported services to approximately 511 customer lines covering approximately 43 square miles.

Consistent with Commission requirements, this Service Quality Improvement Plan addresses only MCTC's regulated eligible telecommunications carrier operations.¹ A detailed description of MCTC's plans for the provision of the supported services in the five-year period starting with January 2015 is provided herein.

Per the Universal Service Administrative Company (USAC), for the calendar year 2013, Monitor Cooperative Telephone Company received a total of \$861,645.00 (as of 01/31/14) in USF support funds. The breakdown of the funding for the year was:

- \$404,397 High Cost Loop Support
- \$-4860 LSS Support
- \$123,870 Connect America Fund Inter-carrier Compensation
- \$338,238 Interstate Common Line Support

All funds were used in 2013 to both: 1) maintain, upgrade, and improve the Company's network and, 2) cover its operating expenses and debt commitments as necessary to permit it to offer a high level of service for both voice and broadband throughout its service area. The federal support payments above represent approximately 42% of the Company's 2013 revenues and operating cash flow.

IMPROVEMENT PLANS BY YEAR (2015-2019 inclusive)

Summary descriptions of network improvements planned for the next five years in accordance with Part 54.202(a) (1)(ii) and Part 54.313(a)(1) by year and by exchange are presented below. Where available, area and subscribers impacted by the improvements are identified in the worksheet. Costs are broken out by voice and broadband service.

- Network improvement expenditures identify the cost to provide those services supported by the universal service funding mechanisms. When a project involves expenditures for both regulated and non-regulated services, the non-regulated investment costs have been removed. The Company estimates non-regulated costs using the appropriate allocation rules. Details of those costs are retained by the Company and available for inspection.
- Costs are reported only for those service areas in which the Company is authorized to receive USF funding.

Due to the current uncertainty of the amounts of support funds the company may receive in future years, Monitor Cooperative Telephone Company advises the Commission that the deployment of specific network improvement projects may be modified, and the meeting of projected service goals muted, to accommodate the actual amount of support that will be received.

¹Per 47 C.F.R. § 54.314, federal USF support, "will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." If investments or expenses are for service areas larger than the supported service areas, then allocations of the expenditures are required.

ANCHOR INSTITUTIONS WITHIN MONITOR COOPERATIVE TELEPHONE COMPANY TERRITORY

In 2013, MCTC provides high-speed broadband to the following "anchor" institutions:

- Monitor Fire Department

No other anchor institutions exist in the Monitor Cooperative Telephone Company territory.

SUMMARY DISCUSSION OF PLANS BY YEAR

2015

Connect FTTH 2015: For 2015, MCTC intends to use unencumbered RUS loan funds as well as operating cash flow to deploy FTTH to an additional 70 subscribers in the Monitor exchange.

The 2015 FTTH Drop Project cost is estimated at \$175,000 the project involves placement of approximately 5.15-drop miles of fiber to 70 subscribers currently served over copper. When complete, these 70 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

Switching / Transmission: In 2015 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$25,000. A single exchange company, covering 43 sq. miles, this upgrade will improve the service for 100% of the customer base.

General Expenditures: In 2015, the Company expects to spend \$15,000 in miscellaneous additions.

2016

Connect FTTH 2016: The 2016 FTTH Drop Project cost is estimated at \$160,000 the project involves placement of approximately 4.25-drop miles of fiber to 64 subscribers currently served over copper. When complete, these 64 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

Switching / Transmission: In 2016 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$30,000. A single exchange company, covering 43 sq. miles, this upgrade will improve the service for 63% of the customer base.

Vehicles: In 2016, the Company plans to replace one service trucks purchased in 2000; to ensure the safety of employees as well as ensuring serviceable vehicles, the vehicle to be replaced in 2016 is expected to cost \$40,000.

General Expenditures: In 2016, the Company expects to spend \$15,000 in miscellaneous additions.

2017

Connect FTTH 2017: The 2017 FTTH Drop Project cost is estimated at \$80,000 the project involves placement of approximately 2.25 -drop miles of fiber to 30 subscribers currently served over copper. When complete, these 30 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber

Switching / Transmission: In 2017 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$40,000. A single exchange company, covering 43 sq. miles, this upgrade will improve the service for 100% of the customer base.

General Expenditures: In 2017, the Company expects to spend \$10,000 in miscellaneous additions.

2018

Connect FTTH 2018: The 2018 FTTH Drop Project cost is estimated at \$75,000 the project involves placement of approximately 2.00-drop miles of fiber to 27 subscribers currently served over copper. When complete, these 27 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber

Switching / Transmission: In 2018, the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$20,000. A single exchange company, covering 43 sq. miles, this upgrade will improve the service for 60% of the customer base.

General Expenditures: In 2018, the Company expects to spend \$20,000 in miscellaneous additions.

2019

Connect FTTH 2019: The 2019 FTTH Drop Project cost is estimated at \$80,000 the project involves placement of approximately 2.25-drop miles of fiber to 30 subscribers currently served

over copper. When complete, these 30 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

Switching / Transmission: In 2019, the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$20,000. A single exchange company, covering 43 sq. miles, this upgrade will improve the service for 100% of the customer base.

Vehicles: In 2019, the Company plans to replace one s service trucks purchased in 2000; to ensure the safety of employees as well as ensuring serviceable vehicles, the vehicle to be replaced in 2019 is expected to cost \$50,000.

General Expenditures: In 2019, the Company expects to spend \$25,000 in miscellaneous additions.

Monitor Cooperative Telephone Company

Consumer Protection

Voice and Broadband

Monitor Cooperative Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U , Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Voice

Monitor Cooperative Telephone complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities. Monitor Cooperative is committed to providing the highest quality service to its subscribers.

Broadband

Monitor Cooperative Telephone Company follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

Monitor Cooperative Telephone Company

Ability to Remain Functional in Emergency Situations

Backup Power

Monitor Cooperative Telephone Company has the following back-up power capabilities:

Switch: Stand alone Meta switch with a Kohler 80 Kw diesel (275-gallon tank) capabilities to run 64 hours with a 75% load.

Subscriber Carrier: Ten remote DLC sites backed up with portable generators.

Network Interface Devices (NIDS)

Monitor Cooperative Telephone Company has 375 customers with metallic (copper) connections to the Central Office and their NID's are powered from the Central Office.

Monitor Cooperative Telephone Company has 135 customers with non-metallic (fiber- optic) connections to the Central Office. These customer's NIDS are battery powered in the case of emergency. The batteries are rated to last 12 hours with no use and 8 hours with constant use.

Ability to reroute traffic around damaged facilities

Monitor Cooperative Telephone Company has built redundant facilities between its exchange and the connecting companies. This redundant facility is in the form of a SONET ring with alternate physical facilities between Monitor Cooperative Telephone Company, Canby Telcom and Molalla Communications , its interconnection to the Public Switched Telephone Network.

Capability to manage traffic spikes resulting from emergency situations

Monitor Cooperative Telephone Company has 510 customers, switching capacity of 10,000 simultaneous calls, and transport capacity for 400 simultaneous calls. Monitor Cooperative Telephone Company takes no responsibility for the capabilities of the interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

Comparable Voice Pricing

Monitor Cooperative Telephone Company certifies that voice pricing is no more than 2 standard deviations above the national average urban rate of \$46.96 (DA 14-384)

Public Utility Commission (Home)

[Search](#)[About Us](#)[Contact Us](#)[Commissioners](#)[General Information](#)[Administrative Rules](#)[Consumer Help](#)[Electricity/Natural Gas](#)[Hearings Division](#)[Oregon Telephone
Assistance Programs](#)[Safety](#)[Telecommunications](#)[Water](#)[Board of Maritime Pilots](#)[Home](#)[Jobs at PUC](#)**Oregon Lifeline (Oregon Telephone Assistance Program)**

The Oregon Public Utility Commission (PUC) manages the Oregon Lifeline program. If you qualify, this federal and state government assistance program reduces your monthly residential/landline or wireless phone bill by \$12.75.

[List of residential/landline and wireless companies that provide the Oregon Lifeline benefit](#)

How to Apply for Lifeline:**Using Online Application:**

Submit your application online if you or a member of your household participates in one of the following programs:

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Supplemental Security Income (SSI)
- State Medical Programs (at or below 135% of federal poverty guidelines)
- Medicaid

Using Printed Application:

Complete and send a printed application to our office with the current documentation if you or a member of your household participates in one of the following programs or meets the income requirements:

- National School Lunch Program; Free Lunch Program Only (NSLP)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Total household income is at or below 135% of federal poverty guidelines

**Click Here to
Apply Online**

**Click Here to
Print Application**

[Aplicar en Español](#)

[Подать заявление на русском языке](#)

[Nộp đơn bằng tiếng Việt](#)

[Contact Oregon Lifeline \(RSPF\)](#)

OREGON.GOV

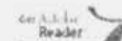
State Directories
Agencies A to Z
Oregon Administrative Rules
Oregon Revised Statutes
Oregon - an Equal Opportunity Employer
About Oregon.gov

**WEB SITE LINKS**

Text Only Site
Accessibility
Oregon.gov
File Formats
Privacy Policy
Site Map
Web Site Feedback

PDF FILE ACCESSIBILITY

Adobe Reader, or equivalent, is required to view PDF files. Click the "Get Adobe Reader" image to get a free download of the reader from Adobe.



Landline phone companies that reduce your monthly phone bill by \$12.75:

Asotin	ComSpan	Molalla	Oregon Tel. Corp.	Roome Tel Com
Beaver Creek	Eagle	Monitor	Oregon/Idaho	Scio Mutual
Canby Co-Op	Frontier	Monroe	People's	St. Paul
CenturyLink	Gervais	Mt. Angel	Pine Telephone	Stayton Co.
Clear Creek	Helix	Nehalem	Pioneer	Warm Springs
Colton	Home/TDS	North State	Reliance Connects	

Wireless phone companies that reduce your monthly phone bill by \$12.75:

AT&T Mobility* in select areas	Cricket	Snake River PCS	T-Mobile	US Cellular
--------------------------------	---------	-----------------	----------	-------------

*AT&T Mobility only offers the Oregon Lifeline benefit in select areas.

Call 1-800-377-9450 to determine if AT&T offers the Oregon Lifeline benefit in your coverage area.

54.313 Lifeline customers MOU and additional toll charges

Lifeline subscribers receive the same residential services as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Monitor subscriber, are free to choose their own toll usage plans through IXC's that serve Monitor.

Oregon Telephone Assistance Program (OTAP)/Lifeline Application

You may complete an OTAP/Lifeline application online at: www.rspf.org

Oregon Public Utility Commission

PO Box 2148, Salem OR 97308

1-800-848-4442 or 503-373-7171

1-800-648-3458- (TTY)

971-239-5845 (Videophone)

Fax: 1-877-567-1977 or 503-378-6047

puc.rspf@state.or.us

The Oregon Public Utility Commission (PUC) manages the Oregon Telephone Assistance Program (OTAP), also known as Lifeline. If you qualify, this federal and state government assistance program reduces your monthly phone bill by \$12.75

You may qualify if you participate in one of the following programs:

- **Supplemental Nutrition Assistance Program; Food Stamps (SNAP)**
- **Supplemental Security Income (SSI)**
- **Temporary Assistance for Needy Families (TNAF)**
- **National School Lunch Program; *Free Lunch Program only* (NSLP)**
- **Certain State Medical Programs or Certain Medicaid Programs**
at or below 135% of the federal poverty guidelines

OTAP - Lifeline

The Oregon Public Utility Commission (PUC) manages the Oregon Telephone Assistance Program (OTAP), also known as Lifeline. If you have active telephone service with Monitor Cooperative Telephone Company, and receive one of the following qualifying benefits, this federal and state government assistance program reduces your monthly phone bill by \$12.75.

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program; Free Lunch Program Only (NSLP)
- Certain State Medical Programs or Certain Medicaid Programs at or below 135% of the federal poverty guidelines

To apply for the OTAP benefits, you may submit an application form on the OPUC website www.rspf.org or you may contact the PUC Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-848-4442, 1-800-648-3458 (TTY), 503-373-7171, 1-877-567-1977 (Fax).



TDAP – Telecommunication Devices Access Program

Having difficulty communicating on the telephone? The Oregon Public Utility Commission has a program that loans adaptive telephone equipment at no cost and with no income restrictions to eligible Oregonians who have at least one of the following impairments: Hearing, Vision, Speech, Mobility, Cognitive. 2245

To receive equipment, complete an application form on the OPUC website www.rspf.org and have one of the following professionals certify your impairment within the scope of their practice: Licensed Physician, Nurse Practitioner, Audiologist, Hearing Aid Dispenser, Speech-Language Pathologist, Vocational Rehabilitation Counselor, Rehabilitation Instructor for the Blind.

For more information, please contact the PUC Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-848-4442, 1-800-648-3458 (TTY), 503-373-7171, 1-877-567-1977 (Fax).

Oregon Telecommunications Relay Service (Dial 7-1-1)

To reach a Relay Operator, just dial the free access 7-1-1 digits, available anytime, anywhere. The Oregon Relay is a free public service for communication between standard (voice) users, and persons who are deaf, hard-of-hearing, deaf-blind, and speech-disabled using text telephones (TTYs), captioned telephone (CapTel) or PCs (personal computers) via the Internet.

There is no extra charge when using the Oregon Relay, however a Customer Profile form needs to be submitted for accessing through a toll-free number. Long distance relay calls are billed at the regular rate that is charged between the point of origin to where the call terminates.

For more information, please visit www.oregonrelay.com.



USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	<i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i>	
	BORROWER NAME Monitor Cooperative Telephone Company (Prepared with Audited Data)	
INSTRUCTIONS: Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.	PERIOD ENDING December, 2013	BORROWER DESIGNATION OR0503

CERTIFICATION We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES. DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII (Check one of the following)	
<input checked="" type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.	<input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report
geri Fraijo	3/26/2014 DATE

PART A. BALANCE SHEET					
ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents	591,752	866,577	25. Accounts Payable	12,175	29,806
2. Cash-RUS Construction Fund	30,903	30,876	26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits	3,150	2,985
b. Other Accounts Receivable			29. Current Mat. L/T Debt	179,149	187,188
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable	5,759	5,808	32. Income Taxes Accrued		
b. Other Accounts Receivable	104,941	103,534	33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities	52,126	64,891
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	246,600	284,870
6. Material-Regulated	32,841	39,206	LONG-TERM DEBT		
7. Material-Nonregulated			36. Funded Debt-RUS Notes	407,382	275,227
8. Prepayments	26,314	24,391	37. Funded Debt-RTB Notes	44,716	13,002
9. Other Current Assets	3,144	4,842	38. Funded Debt-FFB Notes	25,974	12,858
10. Total Current Assets (1 Thru 9)	795,654	1,075,334	39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Recaptured Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt	(31,531)	(4,163)
b. Nonrural Development	20,456	20,456	46. Total Long-Term Debt (36 thru 45)	446,541	296,924
13. Nonregulated Investments		3,000	OTHER LIAB. & DEF. CREDITS		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)	20,456	23,456	50. Total Other Liabilities and Deferred Credits (47 thru 49)	0	0
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom, Plant-in-Service	7,243,910	7,462,112	51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in-Capital		
20. Plant Under Construction	36,721	104,187	53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill	11,788	11,788	54. Membership and Cap. Certificates	2,832	2,861
22. Less Accumulated Depreciation	4,458,542	4,761,516	55. Other Capital	3,108	4,806
23. Net Plant (18 thru 21 less 22)	2,833,877	2,816,571	56. Patronage Capital Credits	2,950,906	3,325,900
24. TOTAL ASSETS (10+17+23)	3,649,987	3,915,361	57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)	2,956,846	3,333,567
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	3,649,987	3,915,361

Total Equity = 85.14% % of Total Assets

USDA-RUS		BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		OR0503	
		PERIOD ENDING December, 2013	
INSTRUCTIONS- See RUS Bulletin 1744-2			
PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS			
ITEM		PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues		111,943	99,957
2. Network Access Services Revenues		1,395,784	1,582,472
3. Long Distance Network Services Revenues			
4. Carrier Billing and Collection Revenues		69,074	59,538
5. Miscellaneous Revenues		17,750	17,294
6. Uncollectible Revenues		359	30
7. Net Operating Revenues (1 thru 5 less 6)		1,594,192	1,759,231
8. Plant Specific Operations Expense		370,400	337,545
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		55,722	77,564
10. Depreciation Expense		334,834	335,510
11. Amortization Expense			
12. Customer Operations Expense		79,378	81,584
13. Corporate Operations Expense		561,323	532,750
14. Total Operating Expenses (8 thru 13)		1,401,657	1,364,953
15. Operating Income or Margins (7 less 14)		192,535	394,278
16. Other Operating Income and Expenses			
17. State and Local Taxes			
18. Federal Income Taxes			
19. Other Taxes		40,197	38,741
20. Total Operating Taxes (17+18+19)		40,197	38,741
21. Net Operating Income or Margins (15+16-20)		152,338	355,537
22. Interest on Funded Debt		38,910	30,317
23. Interest Expense - Capital Leases			
24. Other Interest Expense		3	6
25. Allowance for Funds Used During Construction			
26. Total Fixed Charges (22+23+24-25)		38,913	30,323
27. Nonoperating Net Income		(6,326)	2,649
28. Extraordinary Items			
29. Jurisdictional Differences			
30. Nonregulated Net Income		136,775	122,795
31. Total Net Income or Margins (21+27+28+29+30-26)		243,874	450,658
32. Total Taxes Based on Income			
33. Retained Earnings or Margins Beginning-of-Year			
34. Miscellaneous Credits Year-to-Date		1,917	2,171
35. Dividends Declared (Common)			
36. Dividends Declared (Preferred)			
37. Other Debits Year-to-Date			
38. Transfers to Patronage Capital		245,791	452,829
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]		0	0
40. Patronage Capital Beginning-of-Year		2,800,715	2,950,906
41. Transfers to Patronage Capital		245,791	452,829
42. Patronage Capital Credits Retired		95,600	77,835
43. Patronage Capital End-of-Year (40+41-42)		2,950,906	3,325,900
44. Annual Debt Service Payments		207,292	175,243
45. Cash Ratio [(14+20-10-11) / 7]		0.6944	0.6072
46. Operating Accrual Ratio [(14+20+26) / 7]		0.9289	0.8151
47. TIER [(31+26) / 26]		7.2672	15.8619
48. DSCR [(31+26+10+11) / 44]		2.9795	4.6592

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

OR0503

PERIOD ENDED

December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1	R-1	BUSINESS	RESIDENTIAL	TOTAL	TOTAL (including fiber)	FIBER
	(a)	(b)	(a)	(b)	(c)	(a)	(b)
Monitor	17.20	14.05	142	368	510	86.00	41.88
Mobile/Wireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			142	368	510	86.00	41.88
No. Exchanges	1						

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

OR0503

PERIOD ENDED

December, 2013

Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION

4. BROADBAND SERVICE

Details on Least Expensive Broadband Service								
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pkgs (f)	Type Of Technology (g)
Monitor	510	309	81	1,500	512	41.95	Package	Fiber to the Home
Total	510	309						

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS			BORROWER DESIGNATION OR0503 PERIOD ENDING December, 2013								
INSTRUCTIONS- See RUS Bulletin 1744-2											
PART D. SYSTEM DATA											
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile							
2	4	43	11.86	5.93							
PART E. TOLL DATA											
1. Study Area ID Code(s) a. _____ b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____		2. Types of Toll Settlements (Check one) <table style="width: 100%; border: none;"> <tr> <td style="width: 40%;">Interstate:</td> <td style="width: 20%;"><input type="checkbox"/> Average Schedule</td> <td style="width: 40%;"><input checked="" type="checkbox"/> Cost Basis</td> </tr> <tr> <td>Intrastate:</td> <td><input type="checkbox"/> Average Schedule</td> <td><input checked="" type="checkbox"/> Cost Basis</td> </tr> </table>				Interstate:	<input type="checkbox"/> Average Schedule	<input checked="" type="checkbox"/> Cost Basis	Intrastate:	<input type="checkbox"/> Average Schedule	<input checked="" type="checkbox"/> Cost Basis
Interstate:	<input type="checkbox"/> Average Schedule	<input checked="" type="checkbox"/> Cost Basis									
Intrastate:	<input type="checkbox"/> Average Schedule	<input checked="" type="checkbox"/> Cost Basis									
PART F. FUNDS INVESTED IN PLANT DURING YEAR											
1. RUS, RTB, & FFB Loan Funds Expended					27						
2. Other Long-Term Loan Funds Expended					0						
3. Funds Expended Under RUS Interim Approval					0						
4. Other Short-Term Loan Funds Expended					321,757						
5. General Funds Expended (Other than Interim)											
6. Salvaged Materials											
7. Contribution in Aid to Construction											
8. Gross Additions to Telecom. Plant (1 thru 7)					321,784						
PART G. INVESTMENTS IN AFFILIATED COMPANIES											
INVESTMENTS	CURRENT YEAR DATA		CUMULATIVE DATA								
	Investment This Year	Income/Loss This Year	Cumulative Investment To Date	Cumulative Income/Loss To Date	Current Balance						
	(b)	(c)	(d)	(e)	(f)						
1. Investment in Affiliated Companies - Rural Development											
2. Investment in Affiliated Companies - Nonrural Development											

USDA-RUS
OPERATING REPORT FOR
TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

QR0503

PERIOD ENDING

December, 2013

PART H. CURRENT DEPRECIATION RATES

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)



YES



NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	11.40%
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	11.40%
5. Land and support assets - Buildings	3.20%
6. Land and support assets - Furniture and Office equipment	6.40%
7. Land and support assets - General purpose computers	15.00%
8. Central Office Switching - Digital	14.30%
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	10.60%
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	4.60%
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	5.30%
24. Cable and wire facilities - Buried cable - Fiber	4.60%
25. Cable and wire facilities - Conduit systems	2.00%
26. Cable and wire facilities - Other	

USDA-RUS		BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		OR0503	
INSTRUCTIONS -- See help in the online application.		PERIOD ENDED	
		December, 2013	
PART I - STATEMENT OF CASH FLOWS			
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		622,655	
CASH FLOWS FROM OPERATING ACTIVITIES			
2. Net Income		450,658	
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities			
3. Add: Depreciation		335,510	
4. Add: Amortization		0	
5. Other (Explain) other operating activities		(1,667)	
Changes in Operating Assets and Liabilities			
6. Decrease/(Increase) in Accounts Receivable		1,358	
7. Decrease/(Increase) in Materials and Inventory		(6,365)	
8. Decrease/(Increase) in Prepayments and Deferred Charges		1,923	
9. Decrease/(Increase) in Other Current Assets		(1,698)	
10. Increase/(Decrease) in Accounts Payable		17,631	
11. Increase/(Decrease) in Advance Billings & Payments		0	
12. Increase/(Decrease) in Other Current Liabilities		12,765	
13. Net Cash Provided/(Used) by Operations		810,115	
CASH FLOWS FROM FINANCING ACTIVITIES			
14. Decrease/(Increase) in Notes Receivable		0	
15. Increase/(Decrease) in Notes Payable		0	
16. Increase/(Decrease) in Customer Deposits		(165)	
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		(141,578)	
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		0	
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		1,727	
20. Less: Payment of Dividends		0	
21. Less: Patronage Capital Credits Retired		(77,835)	
22. Other (Explain) other financing activities		4,418	
23. Net Cash Provided/(Used) by Financing Activities		(213,433)	
CASH FLOWS FROM INVESTING ACTIVITIES			
24. Net Capital Expenditures (Property, Plant & Equipment)		(285,668)	
25. Other Long-Term Investments		(3,000)	
26. Other Noncurrent Assets & Jurisdictional Differences		0	
27. Other (Explain) Purchase of property plant and equipment		(33,116)	
28. Net Cash Provided/(Used) by Investing Activities		(321,784)	
29. Net Increase/(Decrease) in Cash		274,898	
30. Ending Cash		897,553	

Revision Date 2010

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OR0503
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	BORROWER DESIGNATION OR0503
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	